



COMPOSITE DOOR

MAINTANENCE GUIDE

UPVC Frame Cleaning

Please avoid all solvent based or abrasive cleaners. Wash the door frames with warm soapy water and a soft cloth every four months to remove grime and atmospheric deposits.

Please take care not to disturb the sealants where the edge of the frame meets the wall

Glass Cleaning

Take care when cleaning leaded glass as excessive pressure might dislodge the lead from the glass surface. All you have to use is warm soapy water and a soft cloth.

Hinges

All moving parts should be lightly lubricated using a light non-acidic mineral oil (e.g. "3 in 1") twice per year and the surface cleaned with a soft damp cloth. The product may need to be adjusted and fixings tightened to ensure a satisfactory operation.

For continued protection of the quality finish and appearance, we advise routine cleaning of all our external hardware. Moving parts should also be lightly lubricated at least twice a year. This procedure is particularly essential if products are used within a 25-mile radius of coastal areas or close proximity to building sites or large industrial areas, where more frequent cleaning may be required to prevent the accumulation of corrosive contaminants.

Drainage and Weatherseals

Your Hallmark Composite Door is designed with an in-built drainage system, comprising of slots and drain holes within the Door bottom threshold that allow any water ingress to flow outside. To ensure an efficient system is maintained, these slots and holes must remain unblocked.

Periodically, and certainly every 6 months, remove all dirt, clear the drain holes and check the drainage operation by flushing through with water.

During this process please also ensure that the weatherseals fitted to the door do not become dislodged from their grooves. Should this occur, slide back into position immediately to avoid damage when the door is closed.



How to Customer Care & Maintenance

How to look after your product

Thank you for investing in our products. Your products have been designed, manufactured and installed to the highest possible standards and are virtually maintenance free. However, to retain their smart appearance and ease of operation a small amount of care and attention is necessary. Please take a few moments to read the guidelines outlined in this Product Maintenance Guide to ensure you receive many years of trouble free service.

To prolong the life of the door surface finish, it is recommended that the GRP composite door is cleaned regularly. This should be completed at least once per month but will depend upon the doors location and exposure to contaminants such as dirt and salt etc.

- It is recommended that the door surface is washed with warm soapy water (washing up liquid is suitable) and wipe dry with a soft cloth.
- When the door is closed always ensure top and bottom locking points are engaged to assist in the reduction of thermal movement.



Do Not;

- Use aggressive cleaning methods, abrasive cleaners or scouring pads on the surface of the door.
- Use high pressure of steam cleaners.
- Use any type of bleach, solvent (eg white spirit, methylated spirit, cellulose thinners or acetone/nail varnish remover).
- Use adhesives of any type or tack for providing temporary protection, for the temporary fixing of seasonal or other decorations etc.
- Use excessive length key chains, please try and avoid contact with these and any other sharp objects you may be carrying.



Please note; It is recommended that fabricators pass this information to their customers. This is to ensure that they do not invalidate the warranty by the use of abrasive cleaners, prohibited chemicals or temporary adhesives on the surface of the door.